

Food and Drink Courses

# Certificate for Scottish Personal Licence Holders (On Licence ) C&G 7104 - Session 2011-12

City & Guilds

**Mode of Attendance:** Part Time | **Duration:** 1 Day Course

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**This course aims to set a nationally recognised minimum standard for anyone who serves alcohol in order to encourage higher standards in licensed trade. It offers the opportunity for licensees, managers and supervisors to contribute positively to the safety of their community through the responsible sale of alcohol.**

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## **Course outline:**

The Legal and Social Responsibilities of Selling Alcohol  
Licensing Law and Alcohol and People Skills  
Drinking Behaviour and Sensible Promotion of Drinks  
Best Practice and Standard Setting  
Refusal of Service and Prevention of Conflict  
Law Surrounding Children  
Customer Care

**Target audience:** Individuals working in Pubs, Hotels, Restaurants, Nightclubs and Bars.

**Entry requirements:** There are no entry requirements.

## **FURTHER STUDY OPPORTUNITIES**

On successful completion of this course individuals may progress onto other hospitality courses.

## **BENEFITS TO THE ORGANISATION**

This course ensures that management of premises are promoting a socially responsible culture and complying with current legislative requirements.

## **BENEFITS TO THE INDIVIDUAL**

Individuals have the skills and knowledge to sell alcohol in a safe and responsible manner and are aware of the legal requirements.

## **PRICE**

130.00

## **MORE INFORMATION**

<http://www.forthvalley.ac.uk/courses/bifoodanddrink/2592>